

U.S. Department of Transportation

# National Highway Traffic Safety Administration

February 26, 2015

Mr. Steve Johnson
Director, Engineering and Design Analysis
Hyundai Motor America
10550 Talbert Avenue
Fountain Valley, CA 92708

Subject: Electric Power Steering Assist may be Disabled

Dear Mr. Johnson:

This letter serves to acknowledge Hyundai Motor America's notification to the National Highway Traffic Safety Administration (NHTSA) of a safety recall which will be conducted pursuant to Federal law for the product(s) listed below. Please review the following information to ensure that it conforms to your records as this information is being made available to the public. If the information does not agree with your records, please contact us immediately to discuss your concerns.

1200 New Jersey Avenue SE Washington, DC 20590

NVS-215SM

15V-100

#### Makes/Models/Model Years:

HYUNDAI/ELANTRA/2008-2010 HYUNDAI/ELANTRA TOURING/2009-2010

**Mfr's Report Date:** February 17, 2015

NHTSA Campaign Number: 15V-100

## **Components:**

STEERING:ELECTRIC POWER ASSIST SYSTEM

**Potential Number of Units Affected:** 204,768

### **Problem Description:**

Hyundai Motor America (Hyundai) is recalling certain model year 2008-2010 Elantra vehicles manufactured June 1, 2008, to April 30, 2010, and 2009-2010 Elantra Touring vehicles manufactured November 1, 2008, to April 30, 2010. The electronic power steering (EPS) electronic control unit (ECU) may sense a discrepancy in the steering input signals and, as a result, disable the steering power assist.

#### Consequence:

If power steering assist is lost, greater driver effort would be required to steer the vehicle at low speeds, increasing the risk of a crash.

## Remedy:

Hyundai will notify owners, and dealers will verify the proper operation of the Electronic Power Steering and update the EPS control unit, free of charge. The manufacturer has not yet provided a notification schedule. Owners may contact Hyundai customer service at 1-855-671-3059. Hyundai's number for this recall is 127.

#### **Notes:**

Owners may also contact the National Highway Traffic Safety Administration Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to www.safercar.gov.



We have received Hyundai's proposed owner notification letter and it is currently under review. You will be notified of any changes or concerns once our review is complete.

Please be reminded of the following requirements:

Copies of all notices, bulletins, dealer notifications, and other communications that relate to this recall, including a copy of the final owner notification letter and any subsequent owner follow-up notification letter(s), are required to be submitted to this office no later than 5 days after they are originally sent (if they are sent to more than one manufacturer, distributor, dealer, or purchaser/owner).

You are required to provide an estimated date including month, day, and year, when you will send notifications to owners, dealers, and distributors as soon as it becomes available. Please be reminded that it is required that owners be notified of a safety defect in their vehicles within 60 days of a manufacturer's notification to NHTSA of a safety defect in those vehicles.

As stated in Part 573.7, submission of the first of six consecutive quarterly status reports is required within one month after the close of the calendar quarter in which notification to purchasers occurs. Therefore, the first quarterly report will be due on, or before, 30 days after the close of the calendar quarter.

Your contact for this recall will be Sarah Mcshane who may be reached by phone at 202-366-7401, or by email at sarah.mcshane@dot.gov or through the office email at rmd.odi@dot.gov. We look forward to working with you.

Sincerely,

Jennifer Timian

Chief, Recall Management Division Office of Defects Investigations

Enforcement

